

# CODE OF CONDUCT

**At Club Kelburn, we are committed to fostering a welcoming, respectful, and inclusive environment for all members, guests, and staff. By participating in our community, you agree to uphold the following standards of conduct:**

## 1. RESPECT AND INTEGRITY

- Treat all members, guests, and staff with courtesy, kindness, and respect.
- Harassment, discrimination, or abusive behaviour of any kind will not be tolerated.
- Respect others' personal space, privacy, and booking times.
- Display good sportsmanship and avoid aggressive or unsportsmanlike behaviour & language.

## 2. RESPONSIBILITY AND SAFETY

- Conduct yourself in a manner that promotes the safety and well-being of all.
- Use club facilities and equipment responsibly, ensuring no harm to property or others.
- Report any accidents, injuries, or hazards to a staff member immediately.
- Respect staff guidance regarding health, safety, and conduct.
- Do not ignore warning signs eg fire escape doors.
- Keep the club tidy and return equipment to racks and storage after use.

## 3. COMMUNITY AND ACCOUNTABILITY

- Be mindful of how your actions impact others within the club environment.
- Supervise children appropriately and ensure guests understand club expectations.
- Refrain from using your mobile phone, recording device or camera without the consent of the person you are recording/capturing.

## 4. APPROPRIATE ATTIRE

- Wear suitable attire for all activities, including non-marking shoes on squash courts.
- Footwear such as jandals, crocs, sandals, or open-toe shoes are not permitted in activity areas.
- Clothing must be appropriate for a shared community space—offensive, inappropriate, or overly revealing attire is not permitted.

## 5. ALCOHOL CONSUMPTION

- Only alcohol purchased from the club's licensed bar may be consumed on-site.
- Alcohol will not be served to anyone under 18, and valid identification may be required.
- Alcohol will not be served to anyone who is intoxicated.

## 6. COMPLIANCE AND CONSEQUENCES

- Club Kelburn staff have the authority to enforce this Code of Conduct.
- Violations may result in warnings, suspension, or termination of membership.
- Serious breaches may lead to permanent exclusion from the club.

**By upholding these values, we can ensure Club Kelburn remains a safe, respectful, and enjoyable community for everyone. Thank you for your co-operation.**